



Prioritizing PLWNCDs During COVID and The Way Forward

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Overview of challenges

- Weak health system prior to COVID-19
 - Low health literacy in the general population
 - Fragmentation of care
 - High proportion of undiagnosed and underserved PLWNCDS
 - Unfamiliarity with emergency preparedness
- Disruption of clinical care during COVID-19
 - Low clinic attendance / Missed follow-up visits and screenings
 - Fear and misinformation among PLWNCDS
 - Shortage of essential medications

Success stories

- Information campaign about epidemic preparedness
- Risk reduction protocols inside clinics
- Position statement about diabetes management during COVID-19
- Local networking with centers focused on PLWNCDs
- Online scientific sessions
- Community approach to maintain essential supply chains

Information campaign

- Key messages transmitted via radio stations
 - Essentials of basic hygiene
 - Sick days rules for PLWNCDs
 - Essential medications and tools lists
 - Signs of disease complications
 - What to do in case of emergency ?
 - Contact points

Risk reduction protocols

- Key measures include:
 - Questionnaire and temperature check
 - Hand washing points
 - Hand sanitizers available inside clinics
 - Mandatory face-mask for everyone
 - Social distancing rule (1.5 m)
 - PPE for every health worker

Position statement

- Need to respond to the fear of HCWs and patients about NCDs management during COVID-19
- Key points
 - Mild cases can be managed at home
 - Moderate to severe cases need medical supervision
 - Current medication may be discontinued
- Communication through the medical community
 - Meeting with association of private hospitals
 - Meeting with College of Internal Medicine

Community project

- Community project designed to maintain insulin supply chain
 - Youth leadership
 - Training on community approach with senior social worker
 - Glycemic and mental health surveillance
 - Maintenance of supply chains
 - Insulin
 - Glucose testing strips
 - Glucometer
 - Bridge between patients and providers during COVID-19

Health system strengthening

- Training in disaster/emergency preparedness
- Central role of primary care and prevention
- Reduction of fragmentation of care
- Reduction of direct cost to patients
- Collaboration with regional partners
- Central role of the patient's experience
- Result oriented strategy

The Way Forward

- Key actions for government:
 - Revalorization of Primary Care
 - Action plan for disaster preparedness
 - Universal Health Coverage
 - Resilient supply chain of essential medications
 - Strengthening collaboration with regional leaders
 - People centered care / People centered system
 - Teleconsultation

Thank you