

# Healthy Caribbean Coalition CSO Capacity Assessment

## Preliminary Results

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## Sponsors

- Healthy Caribbean Coalition (HCC) <http://healthycaribbean.org/>
- United Kingdom Health Forum (UKHF) [www.ukhealthforum.org.uk](http://www.ukhealthforum.org.uk)
- NCD Alliance <https://ncdalliance.org/>
- Medtronic Philanthropy  
<http://www.medtronic.com/foundation/who-we-are/index.html>

## Context and Goal

- Context:
  - 10<sup>th</sup> anniversary of 2007 Port of Spain Declaration on NCDs is imminent – this was impetus for HCC establishment
  - Development of HCC 2017-2021 Strategic Plan
  - Approval of UN Sustainable Development Agenda 2030 in September 2015, with Sustainable Development Goals (SDGs) – SDG 3 is Health goal, with specific mention of NCDs
- Goal:

Understand capacity development and activities of CSO HCC members working with NCDs and identify factors to advance their institutional development and work

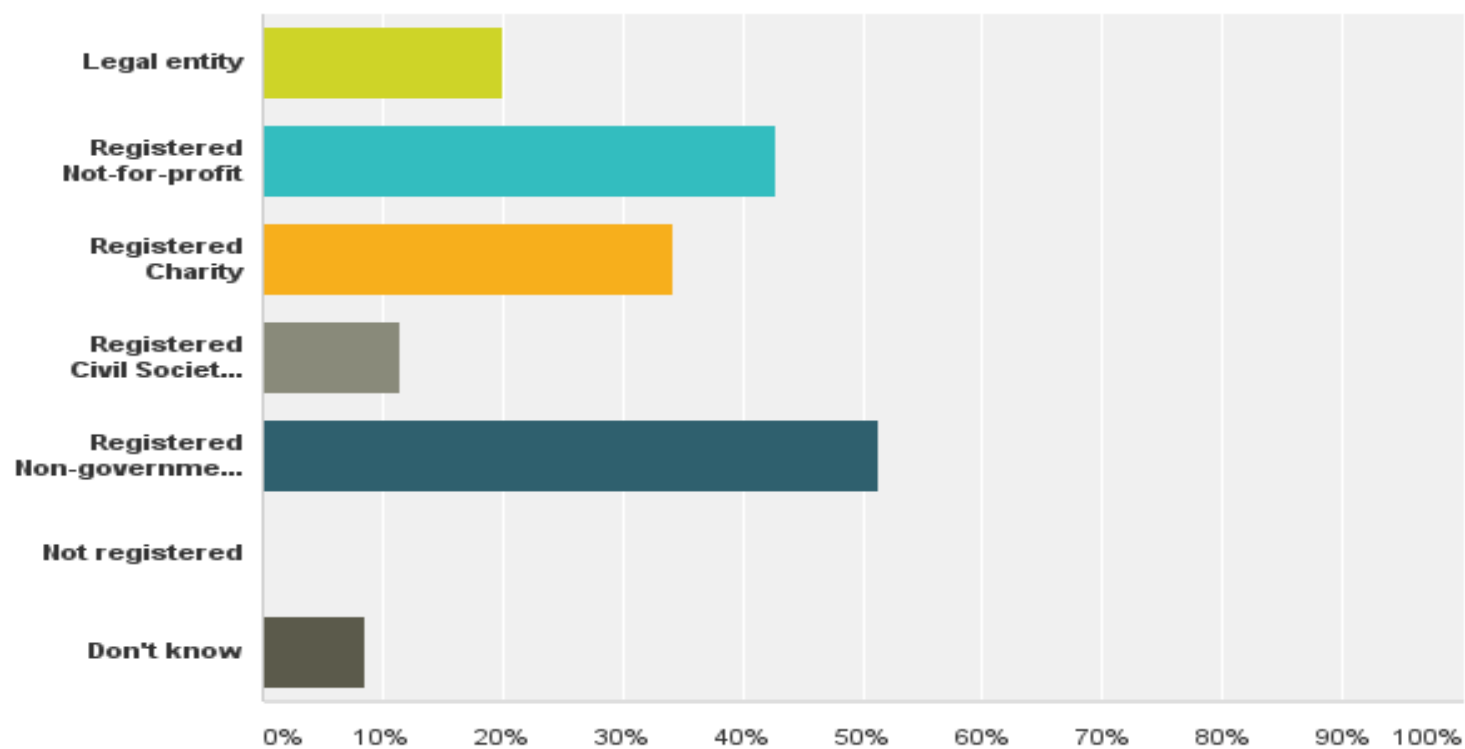
## Methodology

- Development and pilot-testing of questionnaire
  - Parts I and II – organisational perspective from one lead respondent: context, strategic approach, main areas of work, management, funding, partnerships, successes, challenges, collaboration with HCC
  - Part III – individual information needs perspective of as many CSO personnel as possible
- Use of Survey Monkey electronic platform
- Invitation to participate sent in mid-March 2016; initial deadline 31 March, extended to 7 April with reminders, encouragement, and intense follow-up
- Capacity assessment based on analysis of Parts I and II, **the focus of this presentation**; presentation of Part III analysis follows
- Analysis of question summaries, charts, individual responses and comments; summary tables of entries by CSOs and countries

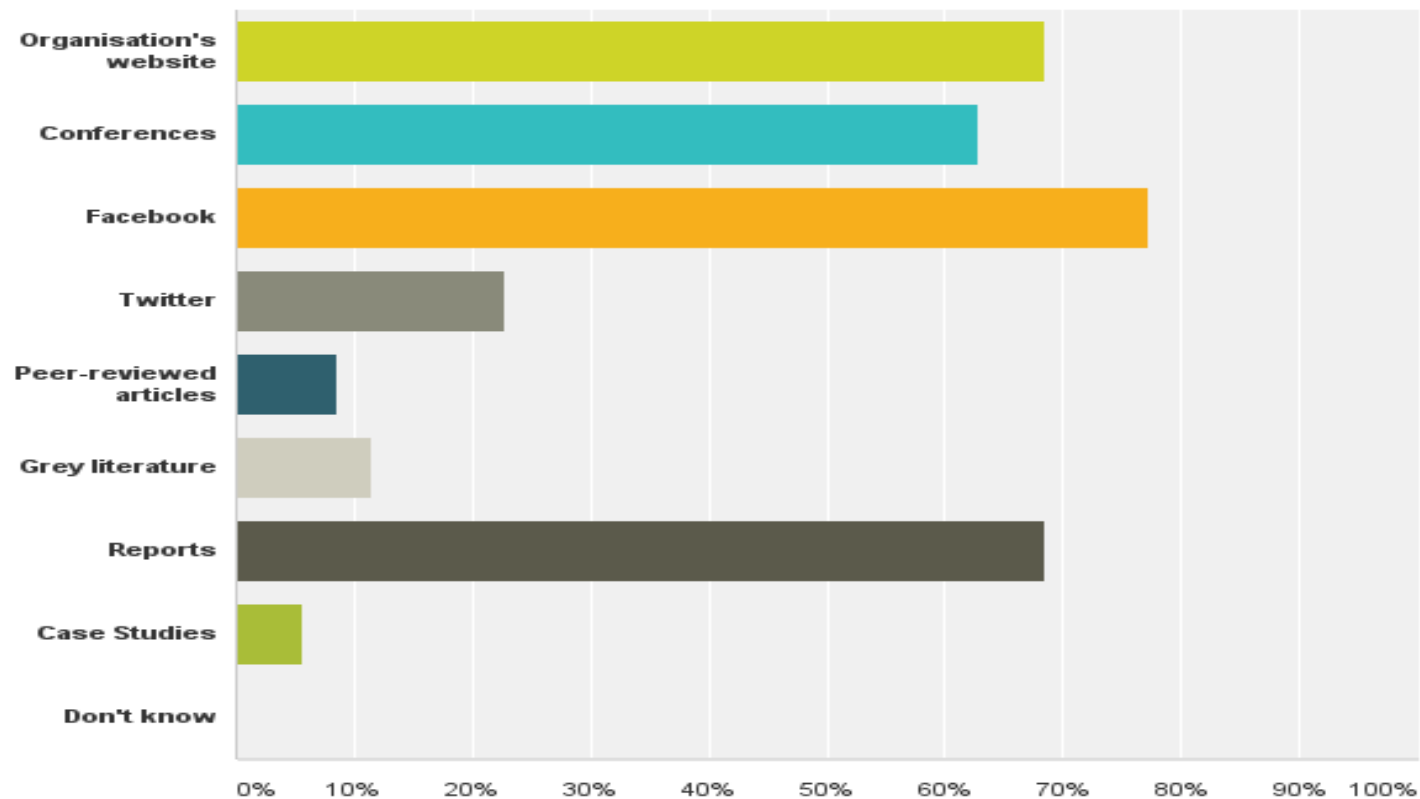
## Results

- 48 CSOs invited to participate
- Several experienced technical difficulties; some thought survey was too long. Despite everything, they persevered! THANK YOU!
- As at 13 April 2016, when Parts I and II closed:
  - 38 CSOs completed Parts I and II – **79% response rate (excellent!)**
  - 15 countries: ATG (1 response); BHS (2), BRB (9), BLZ (2), BMU (2), CYM (1), DMA (2), GRD (2), GUY (1), HTI (2), JAM (6), LCA (1), SXM (2), SUR (1), TTO (4)

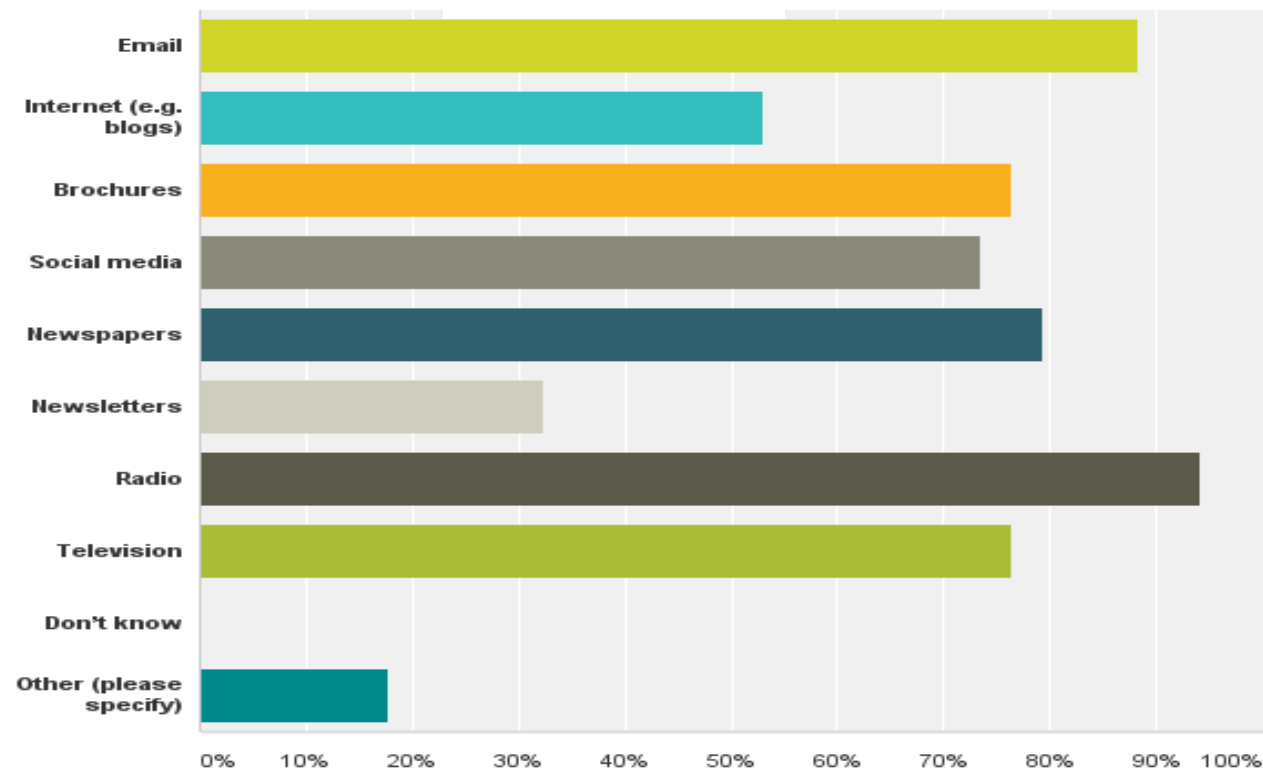
## Categorisation of CSOs



## CSOs' mechanisms for communicating their work

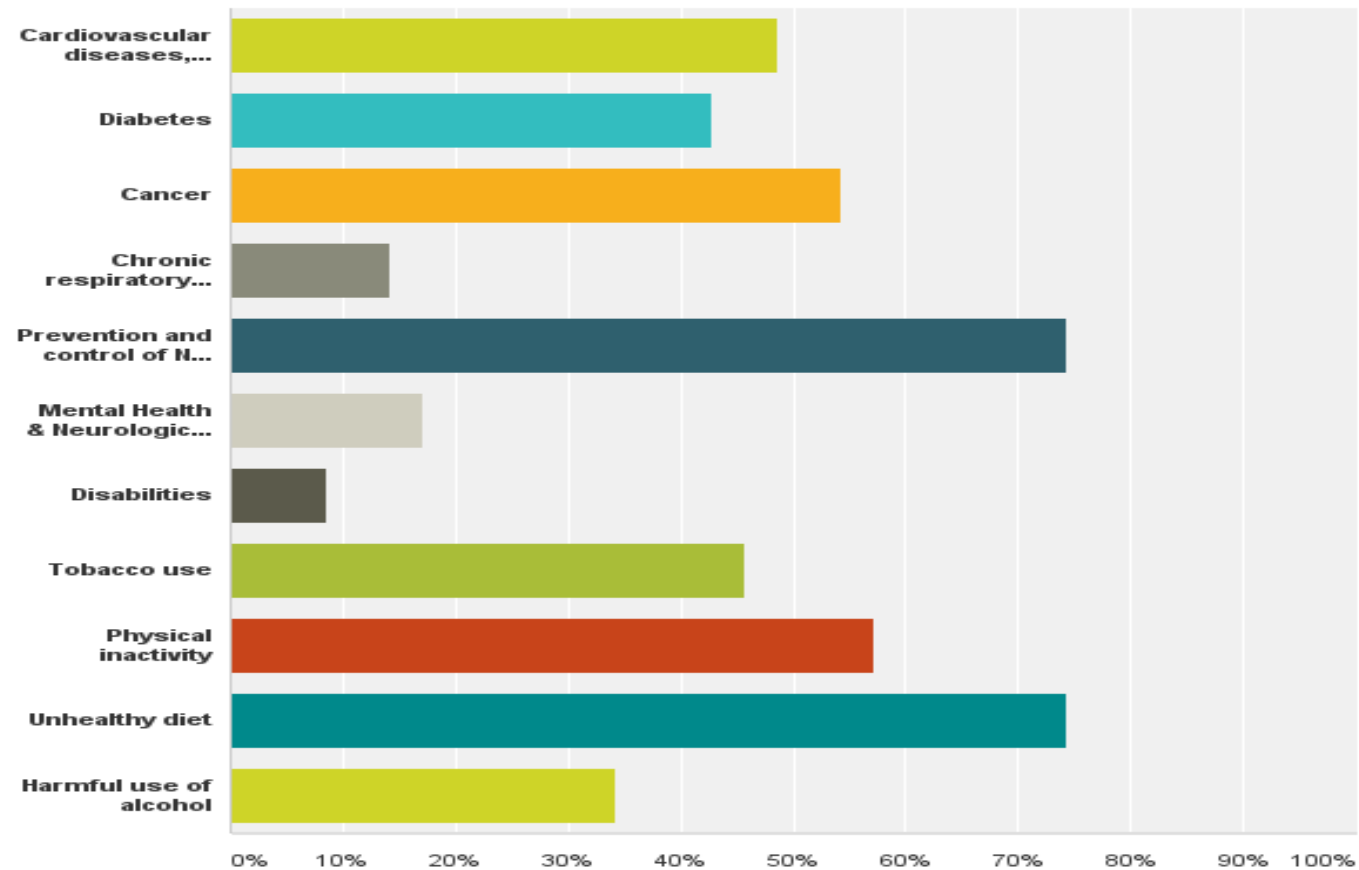


## CSOs' mechanisms for communicating with their constituents/ target groups

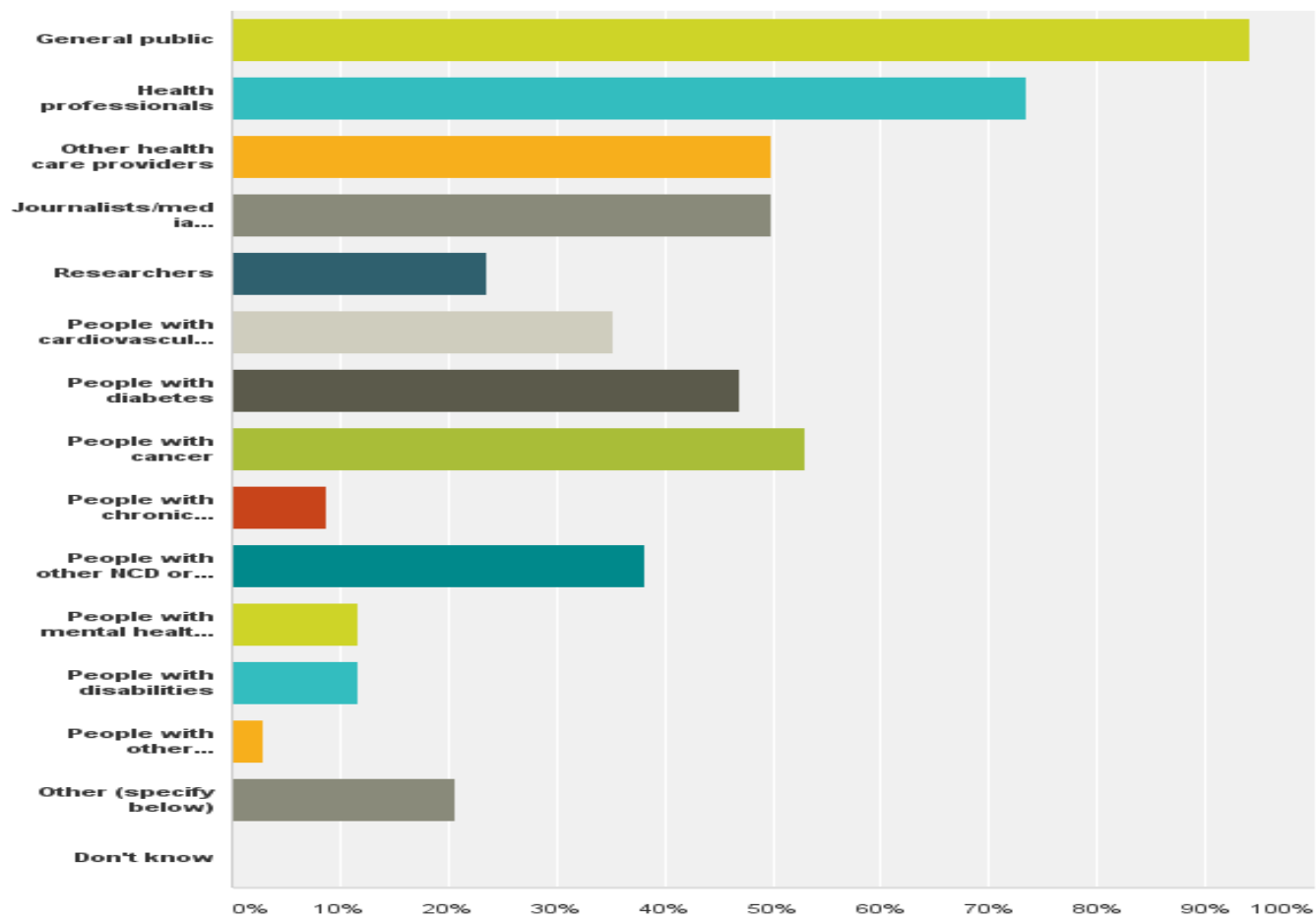




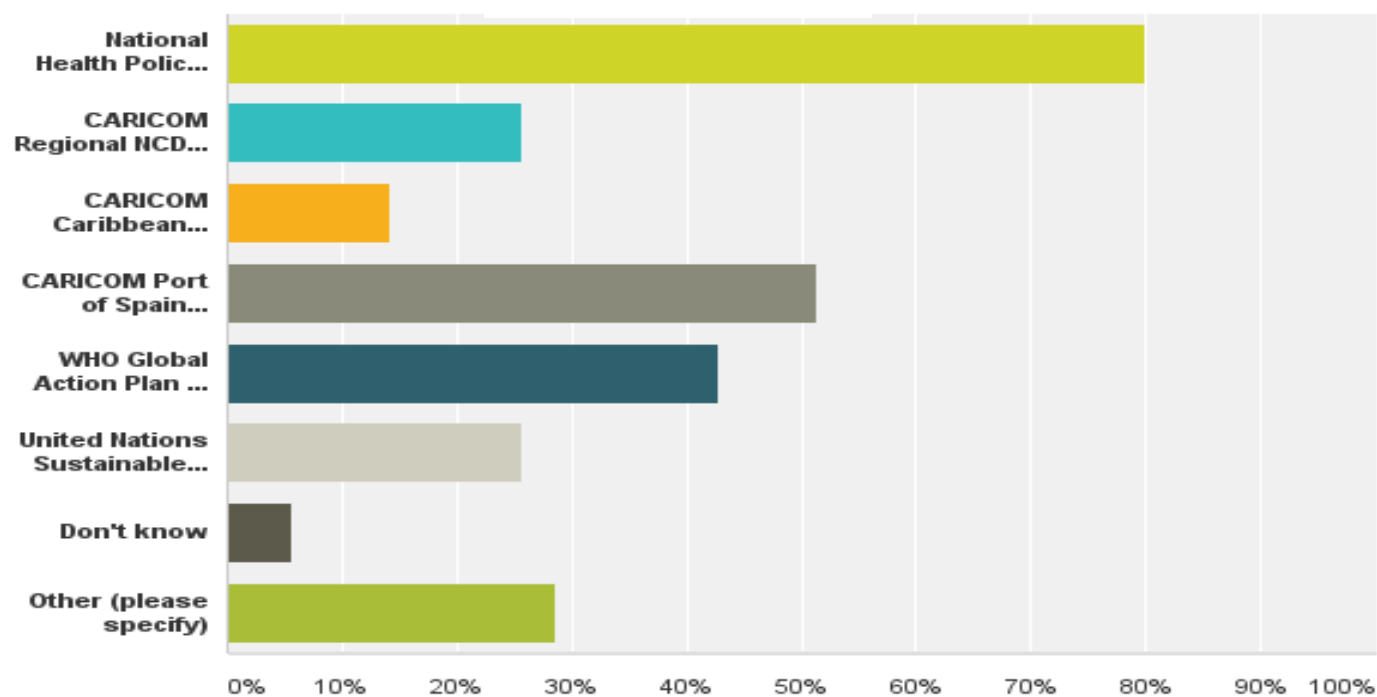
## Main areas of work of CSOs



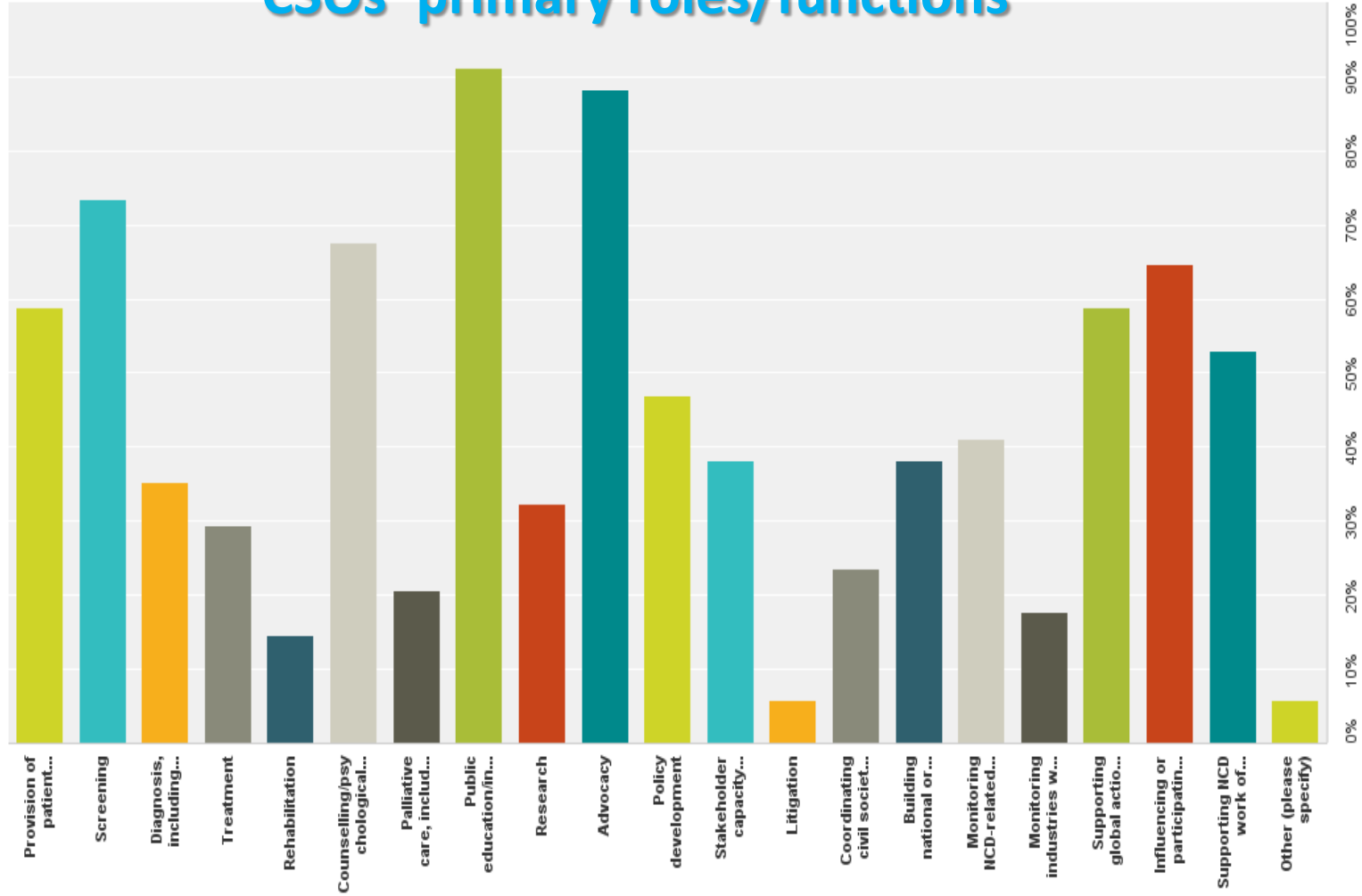
## CSOs' primary constituents/target groups/beneficiaries



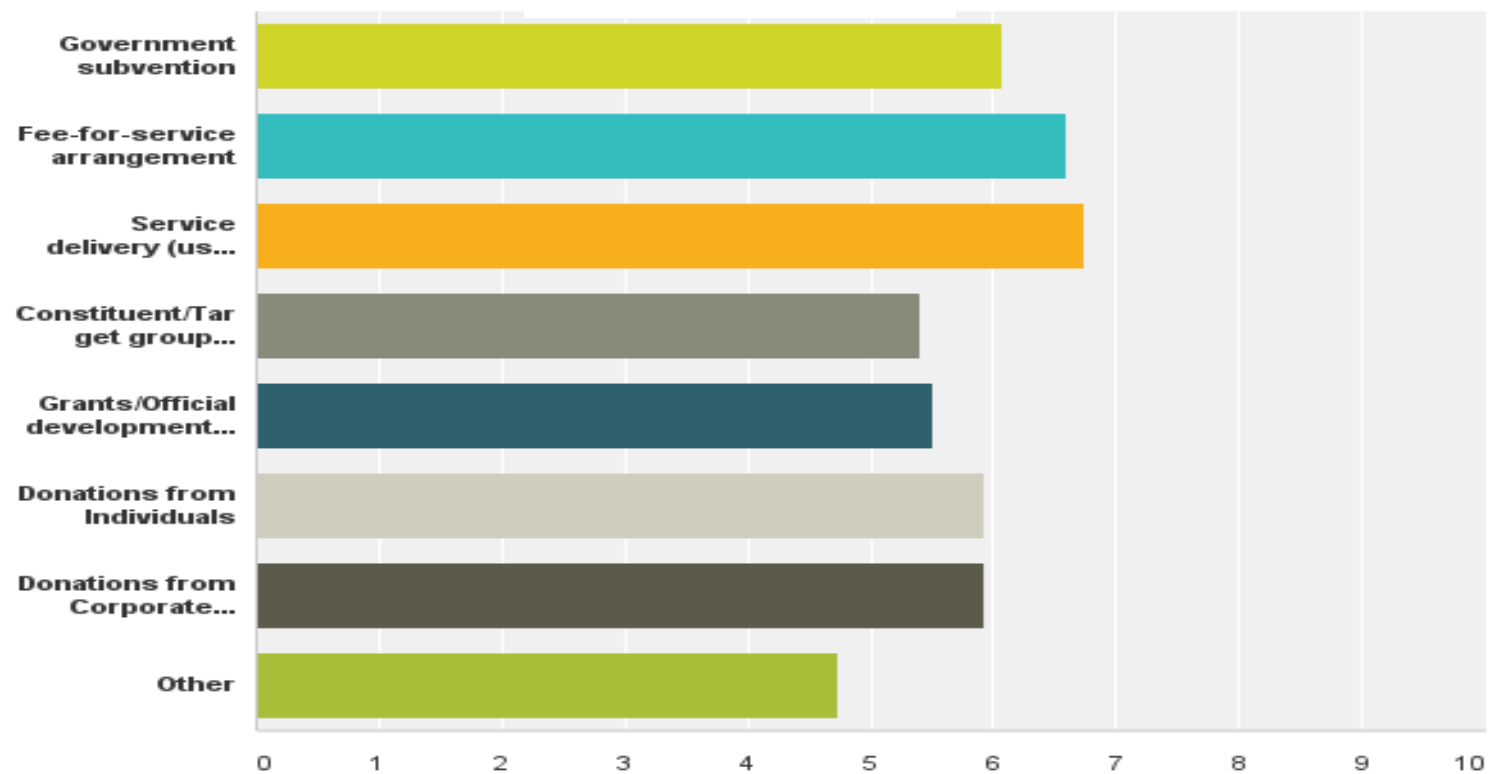
## Frameworks that guide CSOs' work



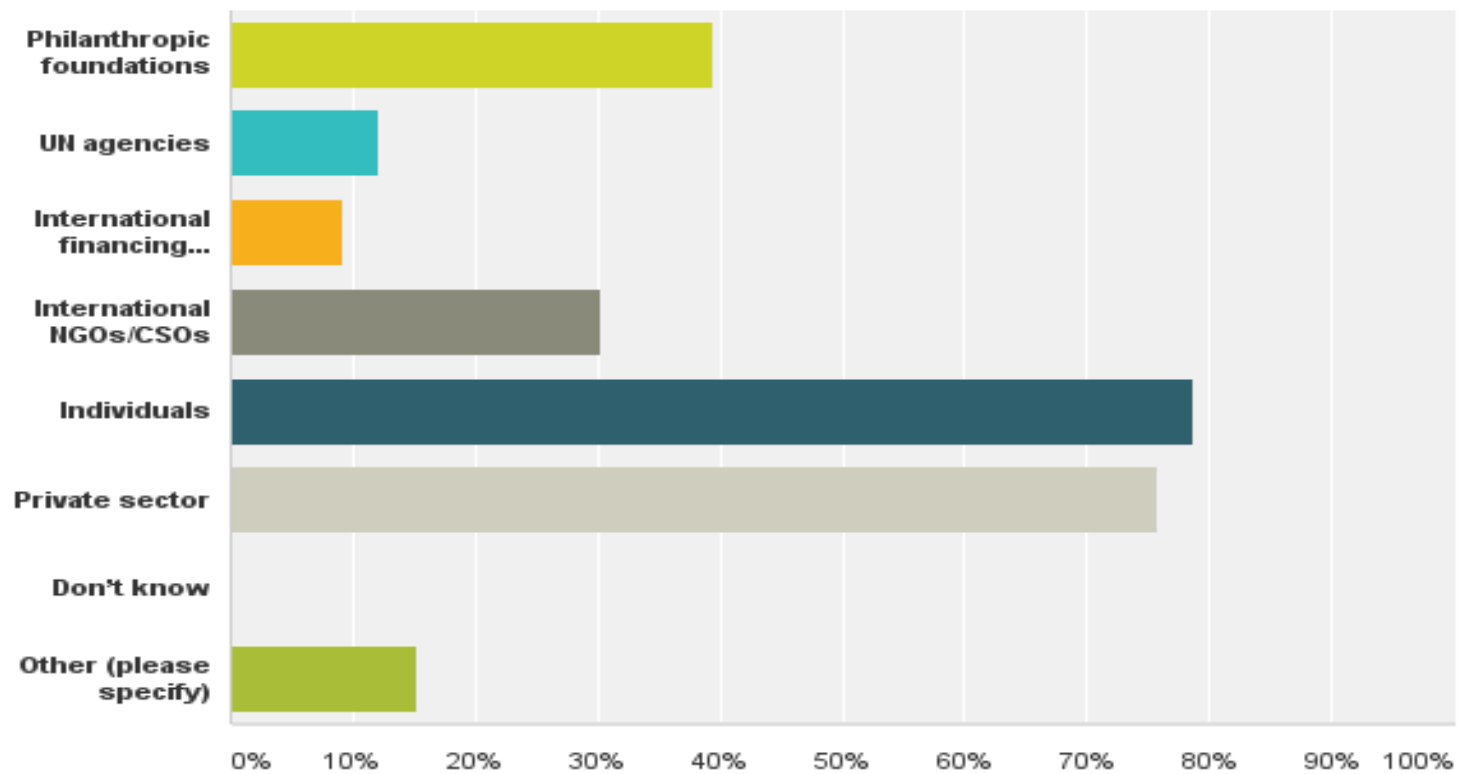
## CSOs' primary roles/functions



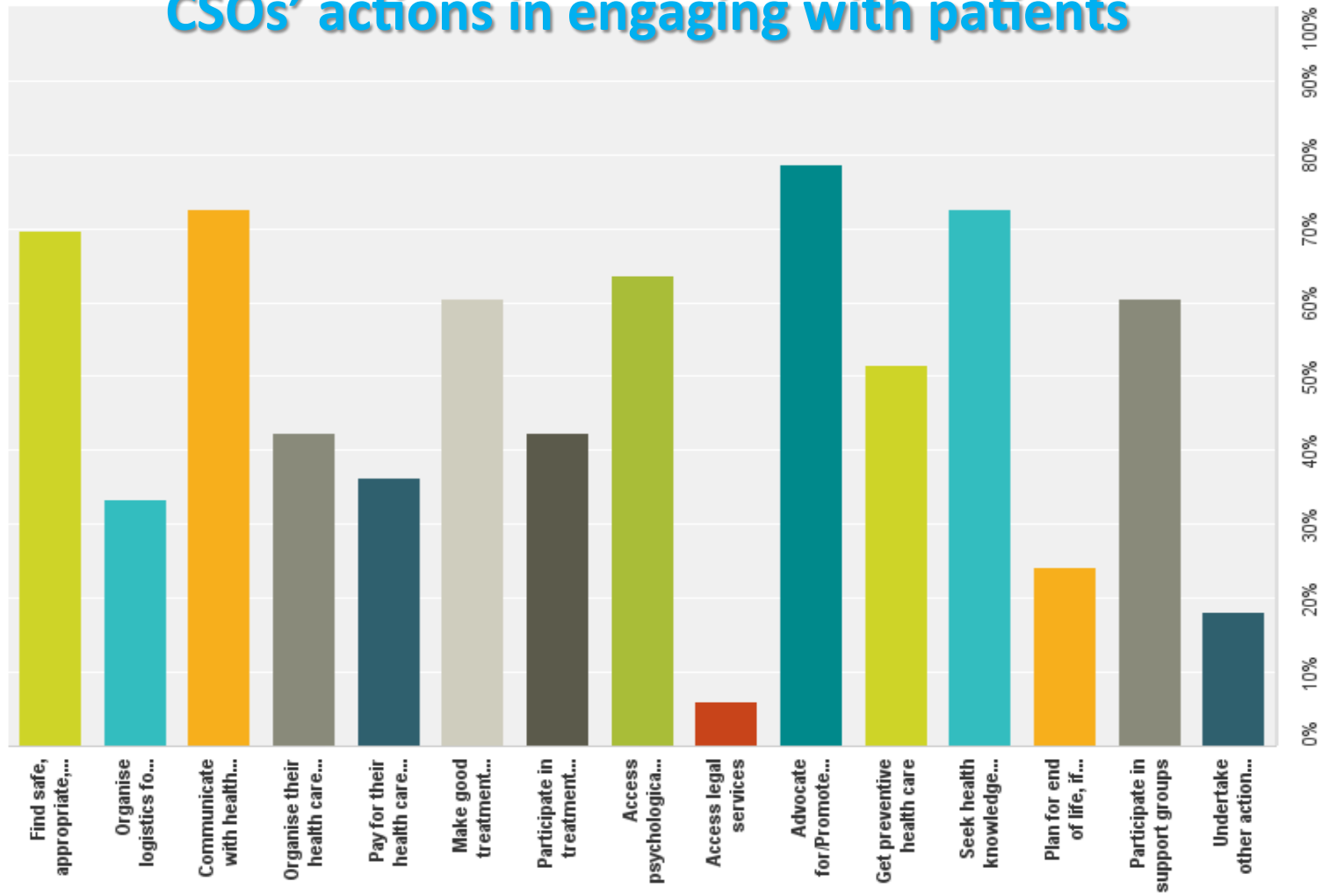
## CSOs' primary source of funding



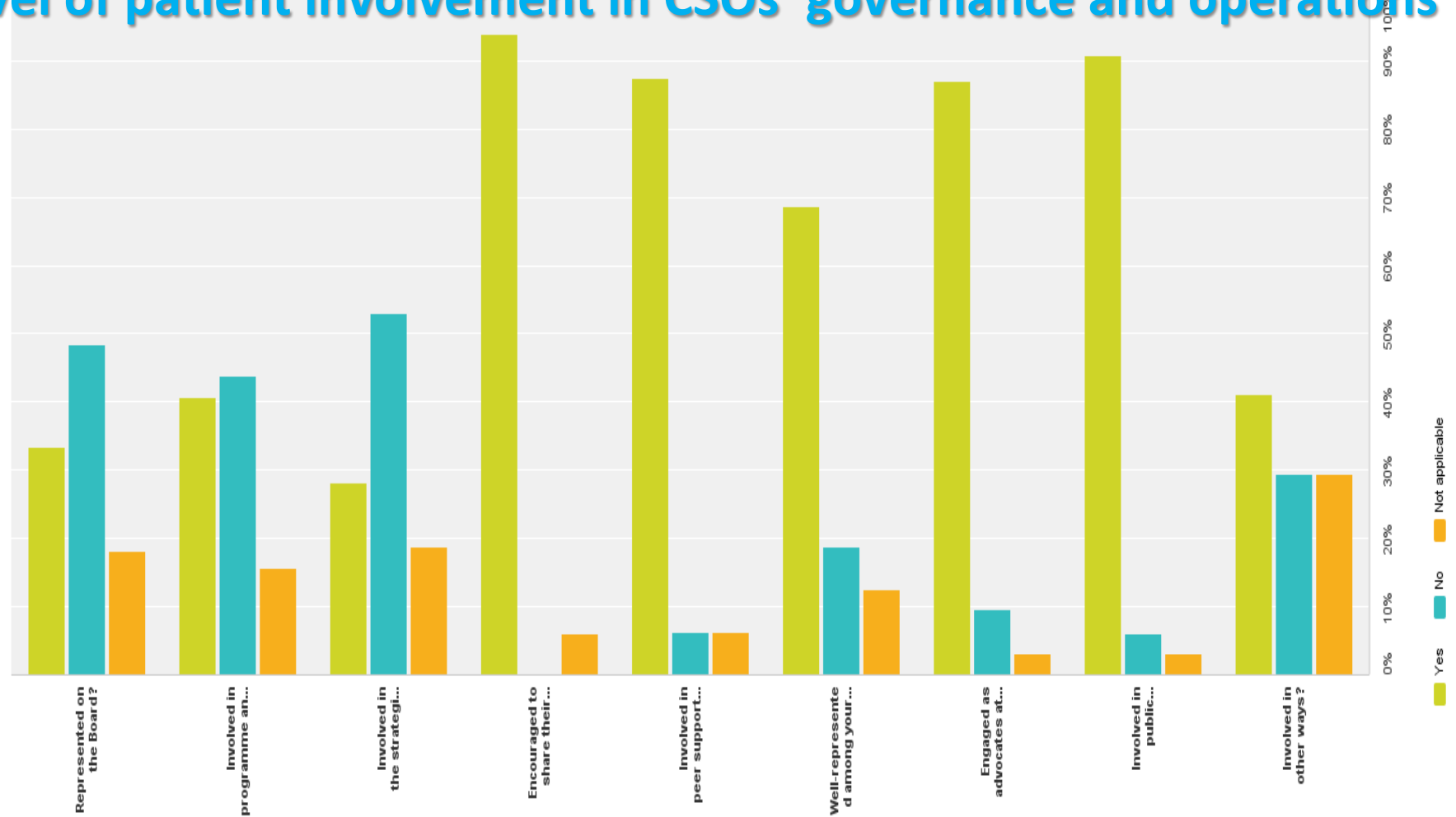
## Non-government funders of CSOs



## CSOs' actions in engaging with patients



# Level of patient involvement in CSOs' governance and operations

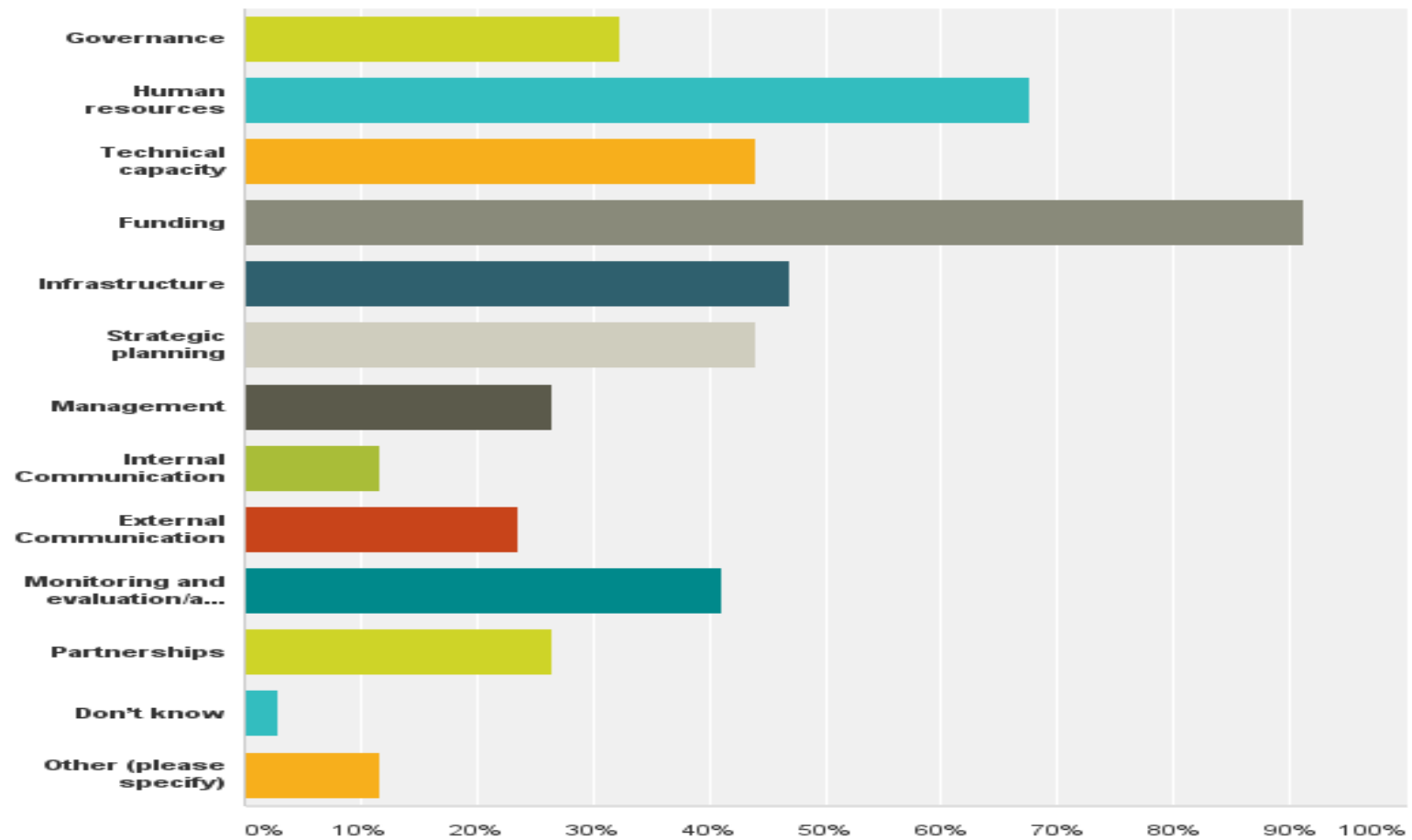




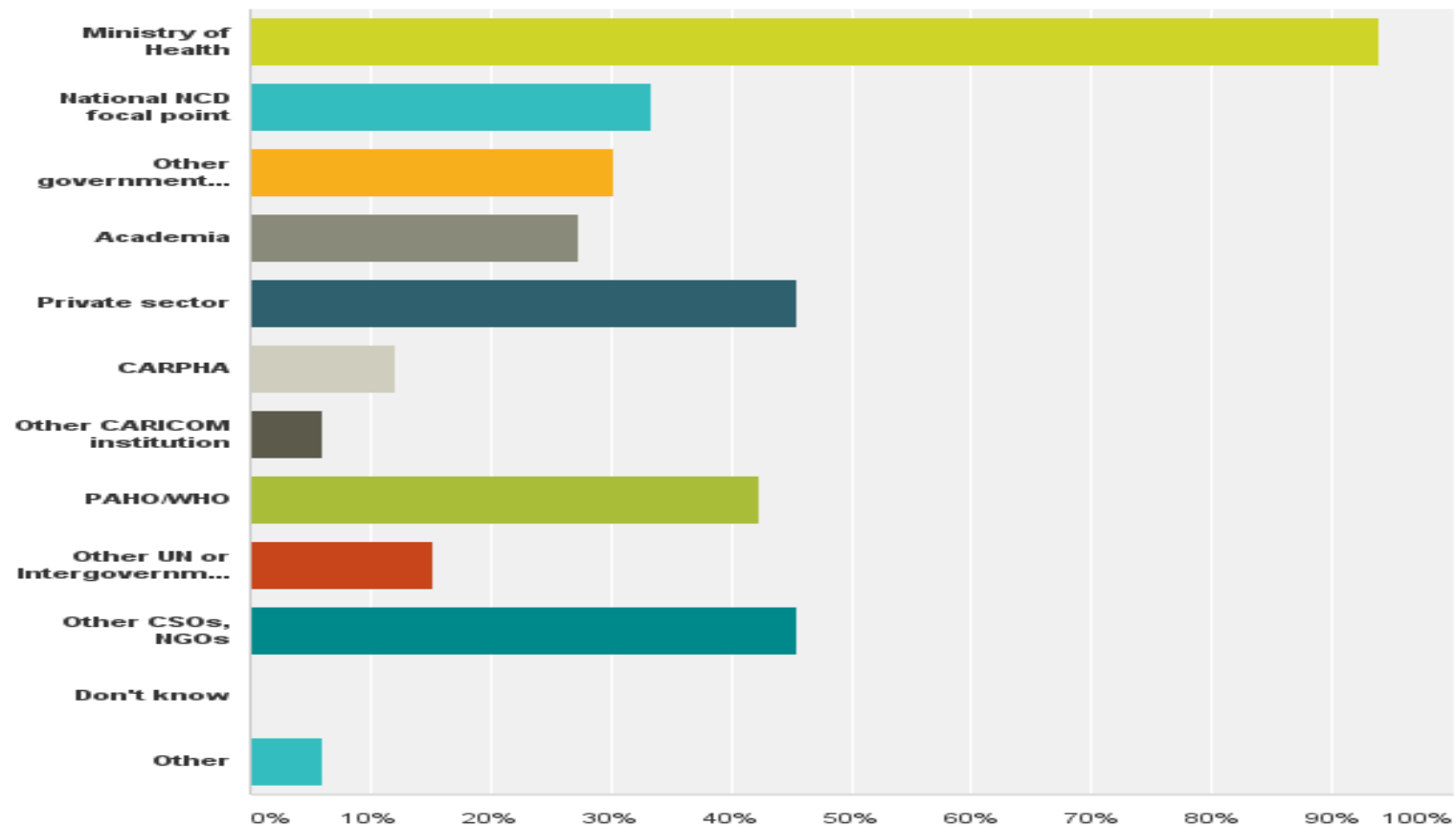
## CSOs' successes – categories and examples

- Institutional development
  - Service provision
  - Partnerships
  - Capacity development
  - Resource mobilisation
  - Strategic planning and programming
  - Advocacy, health promotion, and communication for health
  - Recognition
- Development of own website and Facebook page
  - Purchase of HPV vaccines and implementation of national HPV vaccination program
  - Integration of mental health into SR&H service delivery model
  - Provision of equipment to strengthen tertiary care services
  - Collaboration with national and international entities for implementation of SunSmart programme
  - Quarterly train the trainer workshops on health promotion/communication
  - Raising >1M USD to establish Radiation Treatment Centre
  - Implementation of a School and Adolescent Mother's Programme
  - Establishment of a cooking school at a church
  - Advocacy for nutrition labelling
  - Appointment of CSO official as First Vice President of the IDG

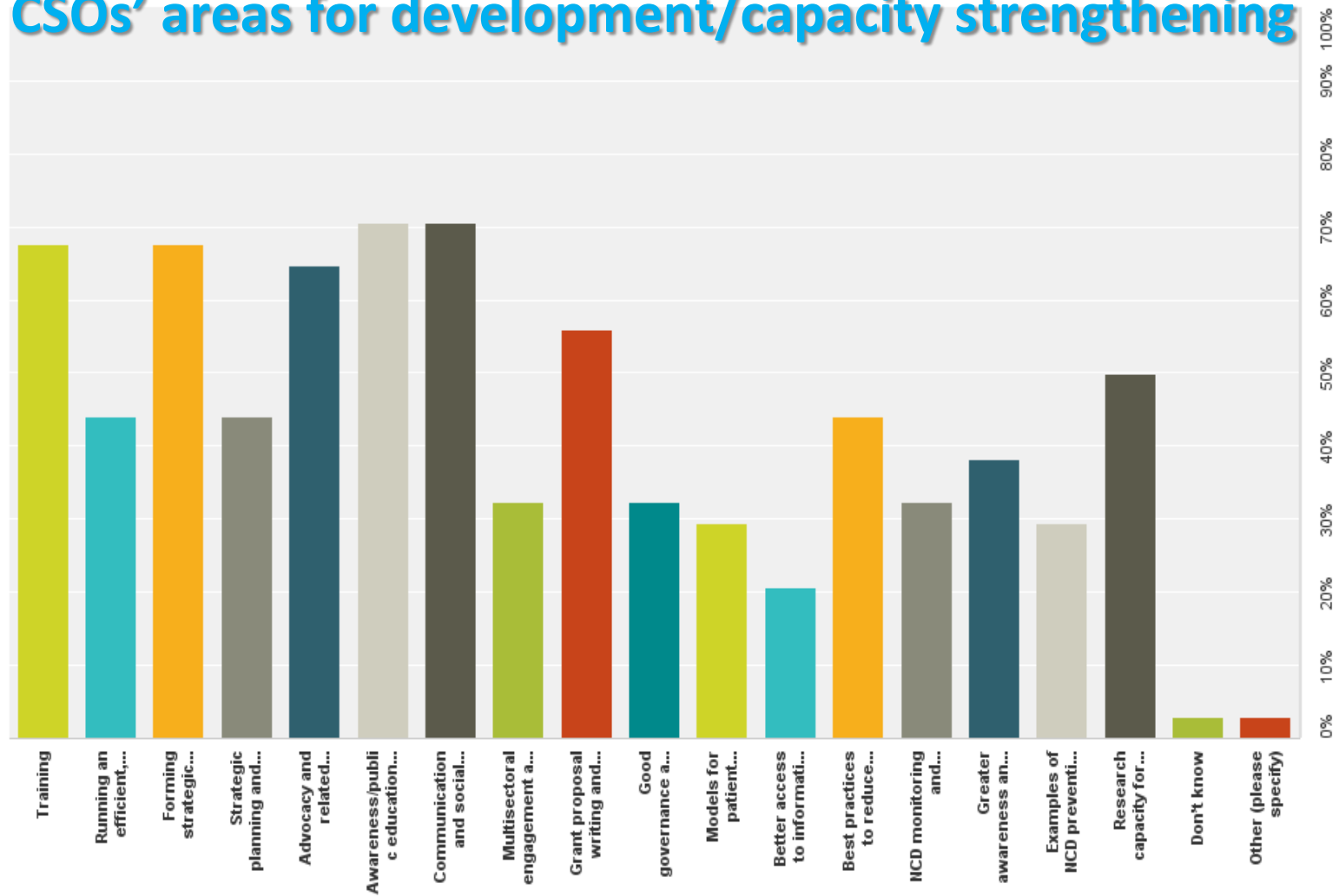
## CSOs' main challenges



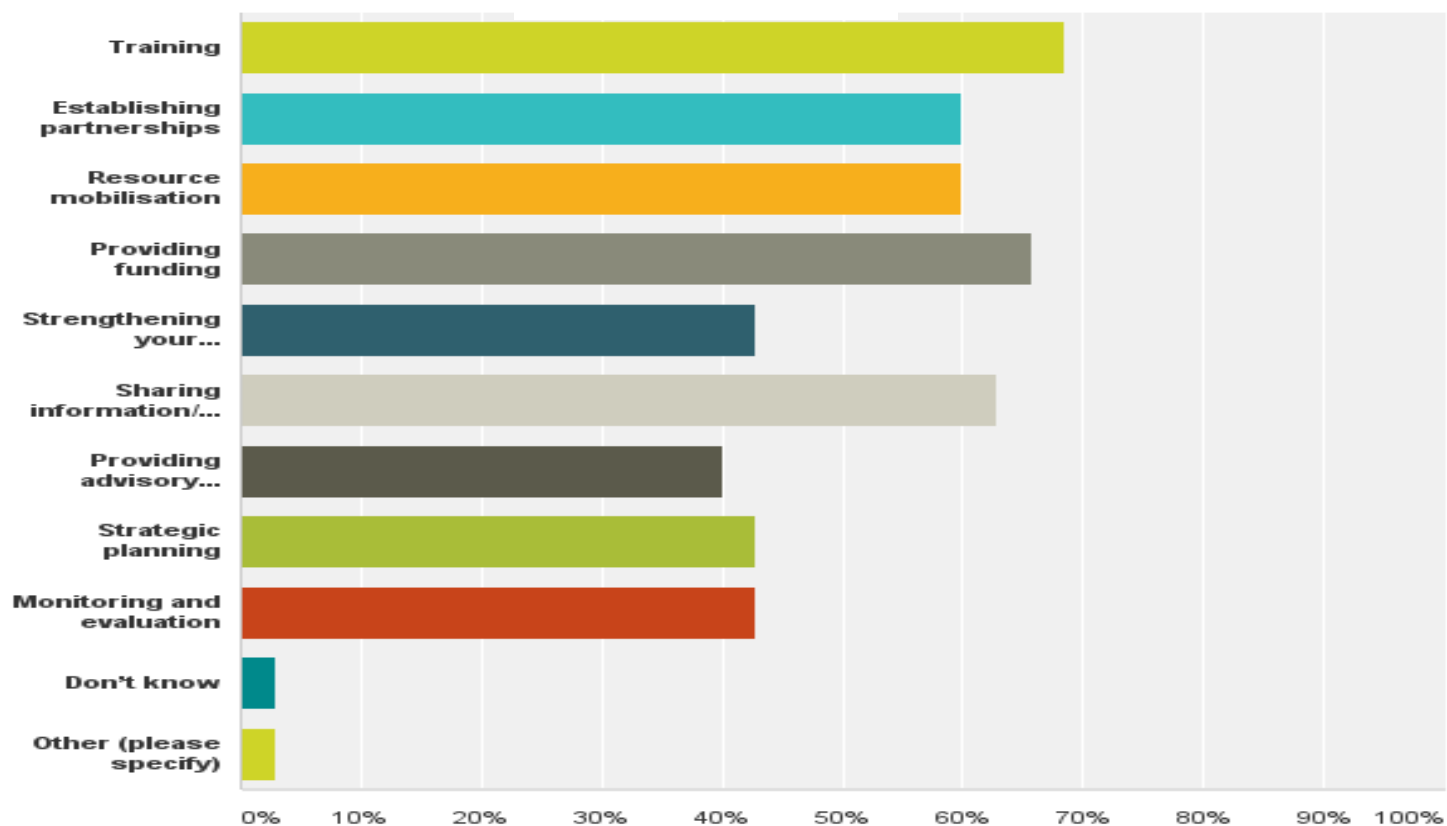
## CSOs' main partners in NCD prevention and control



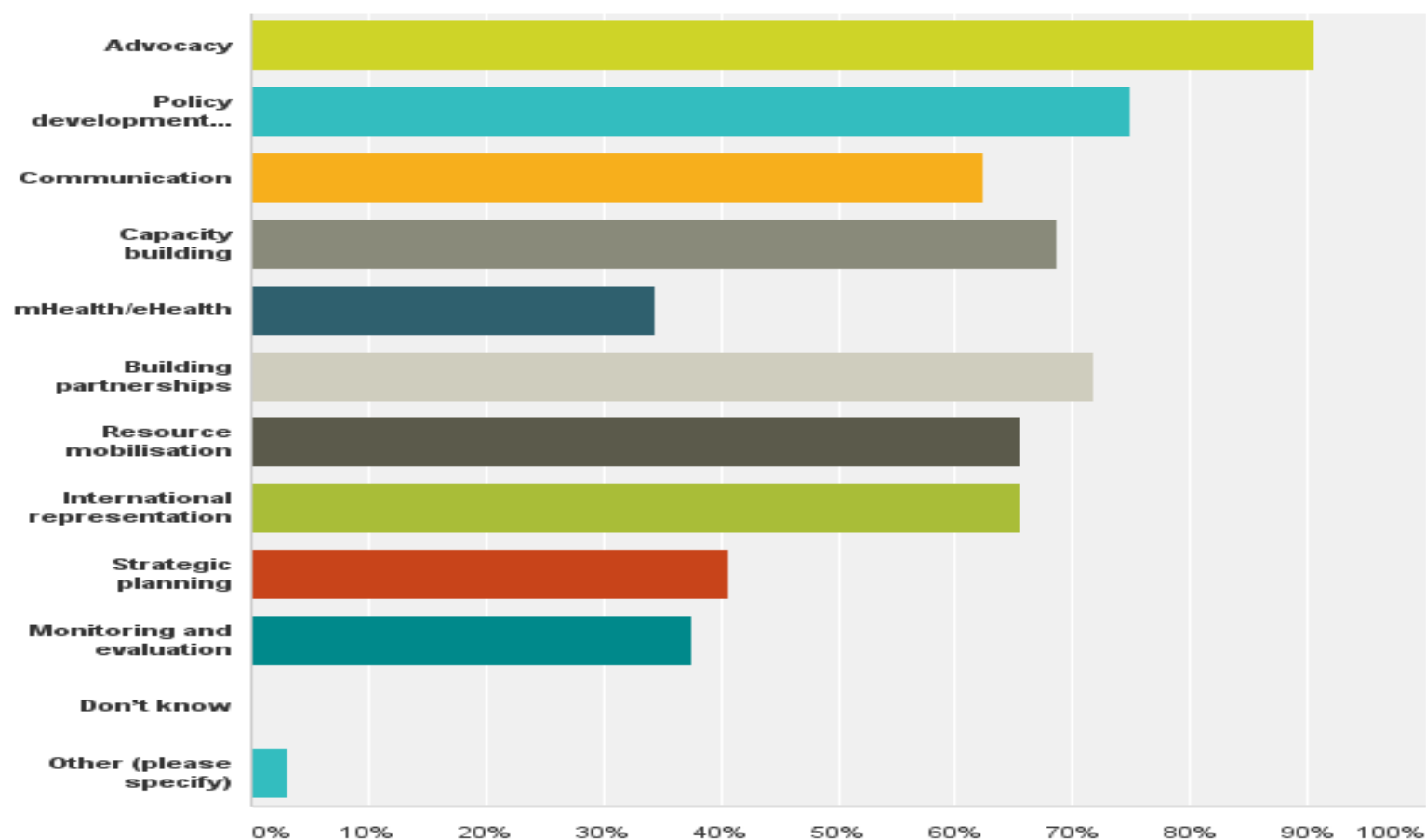
## CSOs' areas for development/capacity strengthening



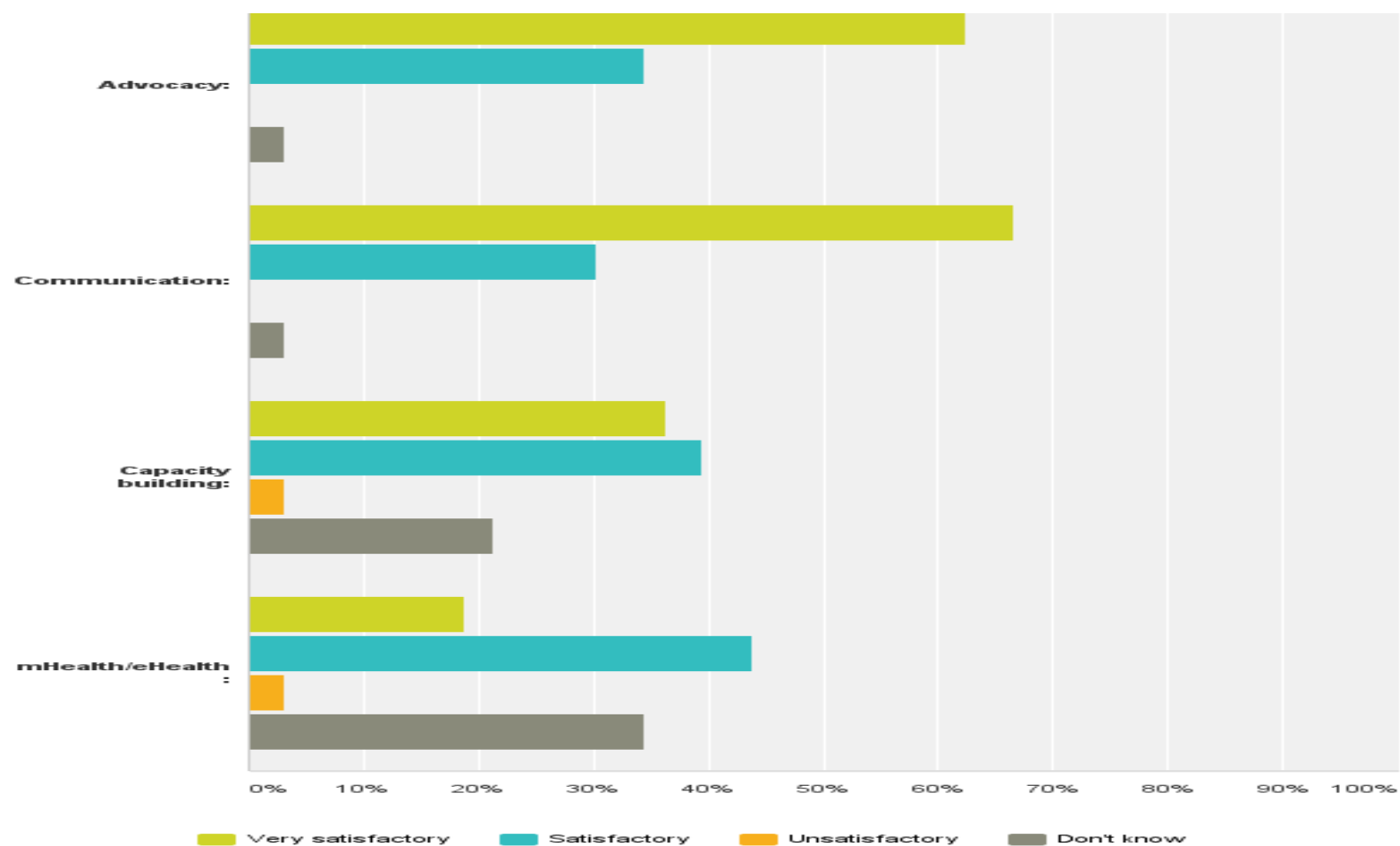
## Main ways in which HCC can assist CSOs' development



## CSOs' suggestions for HCC's primary areas of focus



## CSOs' rating of HCC performance in four strategic areas



## CSOs' general comments

- Expressed gratitude for, and appreciation of, HCC's support contributions, including for project funding and CSO networking
- HCC as “main driver for monitoring and evaluation of the Port of Spain Declaration and building alliances”
- HCC “well-placed to provide the development thrust needed for NGOs throughout the region”
- “Looking forward to working together in the future”
- “Not all HCC members developing at the same pace”; need for a mentoring initiative, where lesser developed twinned with more developed
- “We are happy and excited to be a part of HCC”



## Recommendations (selected) for CSOs (1)

- Ensure registration and legal status in country of location
- Articulate vision, mission; develop strategic plan with agreed objectives and indicators, operational plan with human resources and indicative budget, to guide day-to-day activities and resource allocation/mobilisation
- Ensure strategic plan addresses national NCD policies, strategies or plans, and considers SDoH, international NCD frameworks such as the POSD, CCH, PAHO and WHO NCD Action Plans, and the SDGs, especially SDG 3
- Develop an HR plan for the efficient and effective implementation of the strategic and operational plans

## Recommendations (selected) for CSOs (2)

- Develop a communication strategy with clearly defined audiences and definition of the types and mechanisms of communication best suited for effective advocacy, health communication, and health promotion; include the production of materials in non-official languages where appropriate
- Ensure M&E framework for accountability, produce and disseminate regular reports— including audited financial reports – to constituents and other key stakeholders, highlighting successes, lessons learned, and challenges
- Include patients/clients in the governance and strategic planning procedures of the CSO

## Recommendations (selected) for HCC (1)

- Review its vision and mission to reflect its role as the premiere regional civil society umbrella organisation in the Caribbean for NCD prevention and control
- Formulate its Strategic Plan 2017-2021 to address the expressed needs of its members and to contribute to Caribbean regional objectives in NCD prevention and control, through strengthened roles as advocate, broker, facilitator, convenor, and monitor. Possible themes:
  - Strengthening institutional development and capacity of CSOs
  - Communicating for NCD prevention and control
  - Fostering resource mobilisation, partnerships, horizontal cooperation, and exchanges of information, knowledge, and experiences
  - Enhancing strategic and equitable approaches to NCD prevention and control, including planning, programming, monitoring, and evaluation
  - Enhancing HCC's functioning, sustainability, partnerships and overview of civil society's contribution to NCD prevention and control in the Caribbean

## Recommendations (selected) for HCC (2)

- Conduct a formal assessment of the use and impact of its communication products, including the HCC Roundup
- Develop a compendium of CSOs' achievements, successes, and good practices to facilitate information and knowledge sharing, and horizontal cooperation among CSOs
- Explore options for a sustainable sources of funding to support its functions – technical and administrative – given its critical roles in CSO strengthening and effective functioning in addressing NCDs in the Caribbean

**THANK YOU FOR YOUR ATTENTION!**

